



Accessibility Guide

At Les Petites Cigognes we warmly welcome people with accessibility requirements and have developed this Accessibility Guide to provide information on our accessibility. We aim to ensure that everyone who visits Les Petites Cigognes is treated equally and according to their individual needs including older guests and guests with impairments, which could include: mobility, sight, hearing, learning disabilities or any hidden impairment.

Introduction

Les Petites Cigognes provides self-catering accommodation for short term rent as a holiday home or for business. Our rural setting is ideal for exploring the Loire Valley in central France.

Les Petites Cigognes comprises 3 gites, La Colombe, Le Pluvier and Le Grebe. A temporary ramp can be provided for access into the gites. Le Pluvier and Le Grebe each have a groundfloor bedroom with en-suite. In Le Grebe, the groundfloor bedroom and en-suite doors are 88cm wide. Groundfloor en-suites have shower cubicles with a step up and a support rail.

Descartes and Ligueil are both within 10 minutes driving whilst it takes about 20 minutes to drive to Loches. Tours and Poitiers are approximately 50 minutes away by car.

The individual nature of our luxurious holiday gites is something in which we take great pride. For full details of what exactly is provided in your gite, and to discuss your personal access needs please phone 00 33 2 47 59 54 99 or email lespetitescigognes@gmail.com. We are always happy to help wherever possible, to ensure that you have a pleasurable, comfortable and safe stay with us.

We look forward to welcoming you.

Pre-Arrival

- Our website (www.lespetitescigognes.com) has full details of each gite and a booking enquiry form. Our address is Les Petites Cigognes, La Cigogne, 37240 Cussay. Our telephone number is +33 (0)2 47 59 54 99 and email address lespetitescigognes@gmail.com. For GPS users our coordinates are: N 47.00531; E 0.75818
- Pictures of the 3 gites are on the website for potential guests to gain an impression of the gites, their facilities and our surrounding grounds.
- There are no suitable bus services from Les Petites Cigognes, La Cigogne or Cussay. There is a good, inexpensive, bus service from Ligueil to Tours.
- Collection from Tours, Châtellerault and Poitiers railway stations can be arranged as well as from Tours and Poitiers airports.
- We can provide information about local services for disabled people e.g. equipment hire.
- The nearest doctor's surgery is in Ligueil, 5 minutes away.
- The nearest hospital with A+E services is in Loches, 20 minutes away.
- Large print literature such as TV instructions can be provided on request – please ask on booking.
- Wireless Internet is available in all 3 gites. Our internet is provided via satellite so the speed may be slow compared to what you are used to. We do ask that guests do not use the internet at Les Petites Cigognes for streaming or uploading films, playing on-line games or watching TV.
- We can provide large print for most of our written material on request.



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Welcome and Car Parking

- We live on site and are always here to greet our guests, show you key elements of the property and ensure you easily settle into your gite as well as being available throughout your stay to help in whatever way is needed.
- You are given your own set of keys to use during your stay.
- Local information folders are provided in each gite with details of what to see and do in our area.
- There is ample car parking space immediately outside the front door of each gite.
- The courtyard is level and the drive surface firm, relatively compacted gravel.
- An external light is available at the front door of each gite.



The front of the gites showing the tiled step and lights at each front door.

Entrance to the gites

- Entrance lights are available in the doorway of each gite providing light in the evening.
- From the courtyard into each gite there is a step up of approximately 10cms (4ins) onto a level surface before entering the front door. This surface is wide enough for a wheelchair.
- A temporary ramp can be provided if required for gaining access up the step.
- The entrance step is tiled.



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General

- Please see the section for each gite on our website for photos of all rooms and full details of what is available throughout the gite.
- The living, kitchen and dining areas are well-lit from ceiling spotlights. Table lamps provide additional/alternative lighting.
- Walls are painted white or cream.
- All lounge, dining and kitchen areas are on the groundfloor. Furniture can be rearranged on request to give easier movement for the visually impaired.
- Groundfloor floor surfaces are flat with non-slip tiles.
- There is good circulation space around the groundfloor for a wheelchair in Le Grebe and Le Pluvier, including access for transfer onto the beds.
- All kitchen ovens have drop-down doors.
- Upstairs floors are wood throughout.
- Internal doors are 68cm wide minimum. Le Grebe groundfloor bedroom and en-suite doors are 88cm wide with the remaining groundfloor area open-plan.
- Mixer taps are installed throughout with twist taps.
- All kettles are cordless and rotate 360°.
- A child stair gate can be provided.

Lounge areas

- TV with subtitles is available.
- Lounge areas have a central thick-pile rug, which can be removed if required.

Dining/kitchen areas

- Kitchen worktop height – La Colombe 91cm, Le Pluvier 90cm, Le Grebe 89cm.
- Seating around the dining tables are upright chairs without arms.

Bedrooms

- Lighting in the bedrooms is from a ceiling rose and bedside lamps.
- Non-feather pillows and duvets are on all beds.
- Short pile rugs are alongside all beds.

Bathrooms and Toilets

- Shower rooms are well lit from ceiling spotlights.
- Bathroom basin height – 82cm minimum.
- WC seat height – 40cm.

Garden

At the rear of each gite there is:

- a private garden with grassed area and level and paved patio.
- a garden table and chairs, large parasol and gas barbecue.
- a patio light for the evening controlled from within the gite.
- a small step down onto the garden grassed area.



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Garden of Le Grebe showing the step down onto the grass. This is similar in all 3 gites

La Colombe

- The front entrance to La Colombe is a single door 85cm wide.
- The back entrance onto the patio is a double door, total width 95cm.
- There are no ground floor toilet facilities.
- There are no ground floor internal doors.
- There are 13 stairs with handrail on one side. The staircase is quite steep.
- There is a step-up of approximately 30cm into each of the large shower cubicles. There are no handrails available.

Le Pluvier

- The front entrance to Le Pluvier is through a double door which opens to 135cm wide.
- The back entrance onto the patio is a double door, total width 95cm.
- The ground floor en-suite shower facility has a step-up of approximately 26cm into the shower cubicle.
- There are 14 stairs with handrails on both sides plus 2 steps, each of 14cm on tiles at the bottom of the stairs.
- There is a step-up of approximately 30cm into each of the large shower cubicle.

Le Grebe

- The entrance to Le Grebe is through a double door which opens to 135cm wide.
- Internal doors into the ground floor bedroom and en-suite are 88cm wide.
- There is sufficient space in the groundfloor bedroom for an extra bed for a carer/family member.
- There is a step-up of approximately 15cm and then 26cm into each of the shower cubicles. Handrails are in place to aid movement into the shower cubicles.
- There are 14 stairs with a handrail and a small landing halfway up.



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Swimming Pool

- Access from all gite gardens is through the gite garden gate (93cm), across a grass area (13m) and into the pool area through a gate (93cm) with 1 step down (15cm).



Access to the pool area is through a gate with 1 step down.

- The area around the pool is paved.
- Sun loungers and parasols are in place around the pool.
- The pool pump and filtration system is in an enclosed, locked shed within the pool fenced area.
- An external solar heated shower is provided within the pool enclosure
- Entry into the pool water is down 4 Roman steps.



4 steps into the pool.